

## Children and Young People's Partnership Action Plan 2014/15 – Status of Actions

`Early Help including healthy behaviours				
<b>Aim:</b> To identify and address the needs of Surrey's children and families earlier, reducing the need for more intensive, acute or specialist support.		<b>Outcomes:</b> <ul style="list-style-type: none"> <li>➤ Families are resilient and feel supported to tackle issues and problems as soon as they arise.</li> <li>➤ Families receive a minimum intervention as early as possible to prevent escalation of problems.</li> <li>➤ Children and young people make good relationships.</li> <li>➤ Children and young people are happy, healthy and well.</li> <li>➤ Children and young people maximise life opportunities.</li> <li>➤ Professionals are clear about early help options and feel informed and supported to tackle issues in partnership as soon as they arise.</li> </ul>		
Lead body	Areas of focus	Measures	By when	Status
<b>Children and Young People's Partnership</b>	<ul style="list-style-type: none"> <li>• Supporting early help workforce reform.</li> <li>• Strategic support to embed key information sharing systems and assessment/case management tools.</li> <li>• Strategic support for developing integrated delivery models for early help.</li> </ul>	<ul style="list-style-type: none"> <li>• Deliver effective multi-agency early help conference.</li> <li>• Deliver effective early help area roadshows.</li> <li>• Develop multi-agency training plan.</li> <li>• Continue to develop the Early Help Networks to support early help in the community.</li> <li>• Deliver eHelp roadshows to phase 1 practitioners ready for go live in May 2014.</li> <li>• Development of Early Help Assessment, Lead Professional and Team Around the Family training to support eHelp system.</li> </ul>	Completed March 2014  Summer 2014  In development  Ongoing  Completed March 2014  Completed April 2014	Completed  Completed  Ongoing  Ongoing  Ongoing  Completed
	<ul style="list-style-type: none"> <li>• Healthy schools: PSHE review in secondary schools commissioned. Completion date</li> </ul>	<ul style="list-style-type: none"> <li>• Present scope and findings to CYP Partnership and area education offices.</li> </ul>	August 2014	Completed

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	August 2014.			
	<ul style="list-style-type: none"> <li>Supporting the development/implementation of an online safety strategy.</li> </ul>	<ul style="list-style-type: none"> <li>Implement recently developed strategy and action plan, once completed.</li> </ul>	Majority of actions to be completed over Summer and Autumn 2014 with some that are ongoing.	Ongoing
	<ul style="list-style-type: none"> <li>Developing a clearer picture of the scale and type of substance misuse amongst children and parents.</li> </ul>	<ul style="list-style-type: none"> <li>A report about substance misuse is going to the CYP Partnership strategic board on 26 February 2014.</li> <li>Develop a comprehensive needs analysis of substance misuse in CYP and parents in Surrey.</li> </ul>	<p>Completed February 2014</p> <p>End 2014</p>	<p>Completed</p> <p>Ongoing</p>
	<ul style="list-style-type: none"> <li>Influencing and shaping the alcohol strategy.</li> </ul>	<ul style="list-style-type: none"> <li>Alcohol strategy: Gather feedback from consultation. Presenting to the CYP strategic partnership board on 26 February.</li> </ul>	Strategy presented February 2014 and out for consultation until 30 April 2014.	Completed – All feedback gathered and comments taken on board. Alcohol strategy part of the wider substance misuse strategy.
	<ul style="list-style-type: none"> <li>Healthy weight.</li> </ul>	<ul style="list-style-type: none"> <li>Development of healthy weight pathway.               <ul style="list-style-type: none"> <li>Under 5s</li> <li>Over 5s</li> </ul> </li> <li>Refresh a comprehensive obesity needs assessment.</li> <li>Write healthy weight strategy.</li> </ul>	<p>End May 2014 Summer 2014</p> <p>October 2014</p> <p>End 2014</p>	<p>Completed Ongoing</p> <p>There is already sufficient information available (on Surrey) Ongoing</p>
	<ul style="list-style-type: none"> <li>School nursing.</li> </ul>	<ul style="list-style-type: none"> <li>Partners to consider options for school nursing capacity, including reviewing role of health lead professionals in safeguarding case conferences.</li> <li>Define the role of the school nurse</li> </ul>	<p>Summer 2014</p> <p>End May 2014</p>	<p>Completed</p> <p>Ongoing</p>

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		<p>in mainstream schools and how they can support the CAMHS school nurse.</p> <ul style="list-style-type: none"> <li>•</li> </ul>			
	<ul style="list-style-type: none"> <li>• Development of a multi agency, countywide safeguarding hub and supporting area based hubs.</li> <li>• Continued development of professional support networks/ forums.</li> <li>• Increasing co-location and integration models of delivery.</li> </ul>	<ul style="list-style-type: none"> <li>• Monitoring of effectiveness of area hubs.</li> <li>• Analysis of cases coming through the Safeguarding Hub where alcohol misuse and domestic abuse are occurring together.</li> </ul>	<p>Area hubs went live on 24 March 2014 and monitoring will be ongoing</p> <p>End of 2014</p>	<p>Completed with ongoing development to MASH and monitoring</p> <p>Ongoing</p>	
Page 35	<b>Children's Health and Wellbeing Group</b>	<ul style="list-style-type: none"> <li>• Implementing 'Early Help Assessments' through universal and targeted services.</li> <li>• Developing the market of local services and jointly commissioning early help and timely intervention services.</li> <li>• Delivering Supporting Families approach through commissioned services.</li> <li>• Development of an early help commissioning group to provide governance and coordinate a joint commissioning approach across the county.</li> </ul>	<ul style="list-style-type: none"> <li>• Develop a proposal for a pilot for using the EHA with SEN children in a local school.</li> <li>• Develop an understanding of the Early Help Voluntary sector market through voluntary sector engagement and mapping local services across the county.</li> <li>• Develop existing Family Information Service (FIS) to ensure all early help services are included in the directory.</li> <li>• Produce an Early Help commissioning strategy and action plan to describe the implementation of agreed early help commissioning priorities.</li> <li>• Continue to communication clear and consistent messages about Early Help</li> </ul>	<p>Phase one by September 2014</p> <p>July 2014</p> <p>August 2014</p> <p>Action plan already disseminated and commissioning strategy to be shared by May 2014</p> <p>Ongoing</p>	<p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p>

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Complex needs including paediatric therapies				
<b>Aim:</b> children and young people with complex needs have a single assessment process and education, health and care plan with personalised support.		<b>Outcomes:</b>		
		<ul style="list-style-type: none"> <li>➤ Children, young people and families have greater control and choice in decisions through co-production.</li> <li>➤ Children and young people receive more personalised services.</li> <li>➤ Introducing personal budgets for health.</li> <li>➤ Integrated assessment – families will not have to repeat their stories more than once.</li> <li>➤ Good quality transition and preparation for adulthood.</li> <li>➤ Delivery of services CYP and families receive will be more co-ordinated.</li> </ul>		
Lead body	Areas of focus	Measures	By when	Status
Children and Young People's Partnership	<ul style="list-style-type: none"> <li>• Overseeing progress of SEND14 (pathfinder) to ensure that services are co-ordinated around the needs of children and young people and ensure Surrey meets the requirements of the Children and Families Bill 2012.</li> </ul>	<b>To be confirmed</b> <ul style="list-style-type: none"> <li>• Parental and family satisfaction with the new arrangements, including transition from statements to education, health and care plans (EHCP). This includes: confidence in the system, a good experience, real partnership, person centred and personalised, outcomes focused and holistic.</li> </ul>	Ongoing	Ongoing
		<ul style="list-style-type: none"> <li>• Develop a survey to capture feedback around above areas that can then be turned into a “net satisfaction indicator”.</li> <li>• Scope potential for Rapid Improvement Event for changing complex needs system to meet needs of children, young people and families.</li> </ul>	As soon as possible but in place for September 2014.	Ongoing
		<ul style="list-style-type: none"> <li>• Reframe complex needs report to</li> </ul>	TBC	Decided that not best mechanism – new SEND Governance Board now in place
			February – April 2014.	Report used internally

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		include a foreword and so it can be used to guide constructive discussions.		
	<ul style="list-style-type: none"> <li>Improving long term planning through developing better predictive data</li> </ul>	<ul style="list-style-type: none"> <li>Data analysis through Preview.</li> </ul>	Stalled (there is a national issue of hospital trusts not sharing some data.)	Ongoing -there is a national issue of hospital trusts not sharing some data.
<b>Children's Health and Wellbeing Group</b>	<ul style="list-style-type: none"> <li>Reviewing commissioning of paediatric therapies.</li> </ul>	<ul style="list-style-type: none"> <li>Joint therapy forum established with agreed terms of reference.</li> <li>Joint needs analysis completed.</li> <li>Joint therapies commissioning strategy agreed.</li> <li>New 0-25 years therapy service models in place with agreed care packages and pathways.</li> <li>Training and development programme in place to up skill wider workforce.</li> <li>New jointly commissioned 0 -25 years paediatric therapy service in place.</li> </ul>	February 2014	Completed
			April 2014 April 2015	Completed Strategy currently in development
			April 2015	Ongoing
			September 2014	Ongoing
			April 2017	Ongoing
<b>Emotional wellbeing and mental health</b>				
<b>Aim:</b> Children and young people are supported as close to home and by people they know as much as possible and there are seamless pathways to effective targeted and specialist services where needed.		<b>Outcomes:</b> <ul style="list-style-type: none"> <li>➤ Children and young people are supported by people they know in their local area.</li> <li>➤ Families feel supported.</li> <li>➤ Professionals working together for the young person's identified outcome.</li> <li>➤ Children, young people and their families know where to seek help.</li> <li>➤ Parents and carers are supported to have good mental health and emotional wellbeing and resilience.</li> </ul>		
<b>Lead body</b>	<b>Areas of focus</b>	<b>Measures</b>	<b>By when</b>	<b>Status</b>

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<b>Children and Young People's Partnership</b>	<ul style="list-style-type: none"> <li>Improving transitions between services.</li> </ul>	<ul style="list-style-type: none"> <li>CAMHS Transition Audit due to be published May 14 and its outcomes will be reported.</li> </ul>	July 2015	Completed
	<ul style="list-style-type: none"> <li>Focusing the resource of mental health providers across initiatives whilst supporting those below thresholds.</li> </ul>	<ul style="list-style-type: none"> <li>Refresh needs analysis (CAMHS).</li> </ul>	Completed January 2014	Completed
	<ul style="list-style-type: none"> <li>Developing a long term partnership plan to provide a place of safety under section 136 of the mental health act.</li> </ul>	<ul style="list-style-type: none"> <li>SaBP to host a mental health summit with CCG &amp; SCC partners to increase awareness and identify local solutions.</li> <li>Include S136 Place of Safety in all planning groups including with NHS England Area Team.</li> </ul>	Summit May 2014  End of 2014	Completed  Ongoing
<b>Children's Health and Wellbeing Group</b>	<ul style="list-style-type: none"> <li>Promoting effective training and workforce development to support integrated working.</li> </ul>	<ul style="list-style-type: none"> <li>To review workshops and training and re-commission subject to funding availability.</li> </ul>	Ongoing – SABP have been working with Acute hospitals, police and out of hours GPs to enhance the knowledge of professionals around the emotional health and well being of young people and promote effective pathways of care.	Ongoing
	<ul style="list-style-type: none"> <li>Influencing the national commissioning framework to improve pathways, outcomes and safeguarding in tier 4 services.</li> </ul>	<ul style="list-style-type: none"> <li>NHS England to meet with CYA to discuss further issues raised with Secretary of State for Healthcare.</li> <li>Develop local proposals for local solution and lobby Secretary of State.</li> <li>SaBP to contribute to National Review.</li> <li>SaBP to continue to work with Area Team for a local solution for Surrey</li> </ul>	Young people have met with NHS England and a series of further meetings are planned as a "task force". Ongoing  Completed Feb 14 Ongoing	Ongoing  Ongoing Completed Ongoing

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	<ul style="list-style-type: none"> <li>CAMHS whole system recommissioning between CCGS and SCC.</li> </ul>	<p>Young People.</p> <ul style="list-style-type: none"> <li>Re-procuring targeted and Specialist CAMHS services.</li> </ul>	April 2015	Completed
<b>Safeguarding including improving health outcomes for looked after children (LAC) and domestic abuse</b>				
<p><b>Aim:</b> To embed and inform specific safeguarding improvements including those directed by the Health and Wellbeing Board, Safeguarding Children Board and the Community Safety Board.</p>		<p><b>Outcomes:</b></p> <ul style="list-style-type: none"> <li>Children and young people are safe and feel safe.</li> <li>Causes of domestic abuse are mitigated.</li> <li>Health outcomes are improved for looked after children in Surrey.</li> </ul>		
<b>Lead body</b>	<b>Areas of focus</b>	<b>Measures</b>	<b>By when</b>	<b>Status</b>
Children and Young People's Partnership	<p><b>Domestic abuse (DA)</b></p> <ul style="list-style-type: none"> <li>Providing strategic support to the Community Safety Board's domestic abuse strategy.</li> <li>Clarifying the commissioning landscape for children and families.</li> </ul>	<ul style="list-style-type: none"> <li>Partners to review and contribute to action plan to support DA strategy.</li> <li>Inform commissioned service gap and spend analysis.</li> </ul>	Summer 2014	Completed
			Summer 2014	Completed
Children's Health and Wellbeing Group	<ul style="list-style-type: none"> <li>Improving health outcomes for looked after children.</li> </ul>	<p><b>Health needs assessment:</b></p> <ul style="list-style-type: none"> <li>Findings to be presented to Corporate Parenting Board in February 2014.</li> </ul> <p><b>Health assessments:</b></p> <ul style="list-style-type: none"> <li>Ensuring adequate medical advisers capacity to meet demand.</li> <li>Collaborative working between SCC and Guildford and Waverley CCG project manager to ascertain current</li> </ul>	<p>Analysis and report completed end April 2014; presenting to CPB to follow</p> <p>Complete March 2014</p> <p>Ongoing</p>	<p>Completed</p> <p>Ongoing</p> <p>This has been successful and will continue</p>

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		<p>position and to review current data.</p> <ul style="list-style-type: none"> <li>• Contract variation in place and discussions to take place with Croydon Council re: out of county provision for unaccompanied asylum seeking children.</li> <li>• Following report to Corporate Parenting Board (CPB), action plan being developed.</li> <li>• To ensure effective governance and oversight, joint health and social care chairing of the healthy outcomes subgroup, which reports to corporate parenting operational group (CPOG) and CPB.</li> <li>• Develop performance measures to assess and understand the health and wellbeing outcomes of LAC.</li> </ul>	<p>Meeting took place 18 Feb with Croydon but no further action agreed</p> <p>In place, ongoing</p> <p>In place, ongoing</p> <p>May 2014</p>	<p>Completed</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p>
<b>Shared understanding of need</b>				
<p><b>Aim:</b> To develop a culture of sharing information on children, young people (CYP) and families so that we can collectively serve their interests in a more joined up way.</p>	<p><b>Outcomes:</b></p> <ul style="list-style-type: none"> <li>➤ Health and wellbeing services for children and families are designed to take account of their needs and experiences.</li> <li>➤ CYP and families feel a part of decisions made about their health and wellbeing.</li> <li>➤ CYP and families are able to see where and how their input has affected strategic decisions (Surrey Says).</li> <li>➤ Agencies have developed an appropriate 'if in doubt, share' culture around data.</li> <li>➤ Agencies are collectively well aware of the future demand for services and needs of CYP and families.</li> <li>➤ Agencies are collecting and using the voice of CYP and families routinely to inform service decisions.</li> <li>➤ There is less duplication of work within and between agencies.</li> </ul>			

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Lead body	Areas of focus	Measures	By when	Status
<b>Children and Young People's Partnership</b>	<ul style="list-style-type: none"> <li>Embedding solutions for joining up different management information systems to support operational decision making.</li> </ul>	<ul style="list-style-type: none"> <li>Continue to improve data quality across systems.</li> <li>Draft specifications for data warehouse.</li> </ul>	Ongoing	Ongoing
			Ongoing	Ongoing
	<ul style="list-style-type: none"> <li>Building a common understanding of need, based on robust data/sharing of challenges and to improve specific data sets (complex needs/substance misuse).</li> </ul>	<ul style="list-style-type: none"> <li>Develop JSNA chapter: families in need</li> <li>Develop JSNA chapter: SEND</li> <li>Develop JSNA chapter: safeguarding CYP</li> <li>Develop a multi-agency virtual data group, and get it up and running.</li> </ul>	<ul style="list-style-type: none"> <li>End 2014</li> <li>End 2014</li> <li>End 2014</li> <li>Autumn 2014</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> <li>Ongoing</li> <li>Ongoing</li> <li>Completed</li> </ul>
<ul style="list-style-type: none"> <li>Developing a mechanism for gathering evidence and sharing research about our children and young people.</li> </ul>	<ul style="list-style-type: none"> <li>Roll out Surrey Says to the rest of SCC and partners.</li> <li>Develop training options for Surrey Says.</li> <li>Improved capture of CYP/parent insight through the use of Surrey Says.</li> <li>More visible co-production with CYP/Parents across agencies, evidenced through Surrey Says input related to service development engagement.</li> </ul>	<ul style="list-style-type: none"> <li>Summer 2014</li> <li>Summer 2014</li> <li>Ongoing</li> <li>Ongoing</li> </ul>	<ul style="list-style-type: none"> <li>Rolled out to the rest of SCC, but not yet to partners</li> <li>Ongoing</li> <li>Ongoing</li> <li>Ongoing</li> </ul>	

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